

era nouveau

Remember why you buy furniture.....

INSTRUCTIONS
&
CARE

Congratulations!

Thank you for selecting Era Nouveau

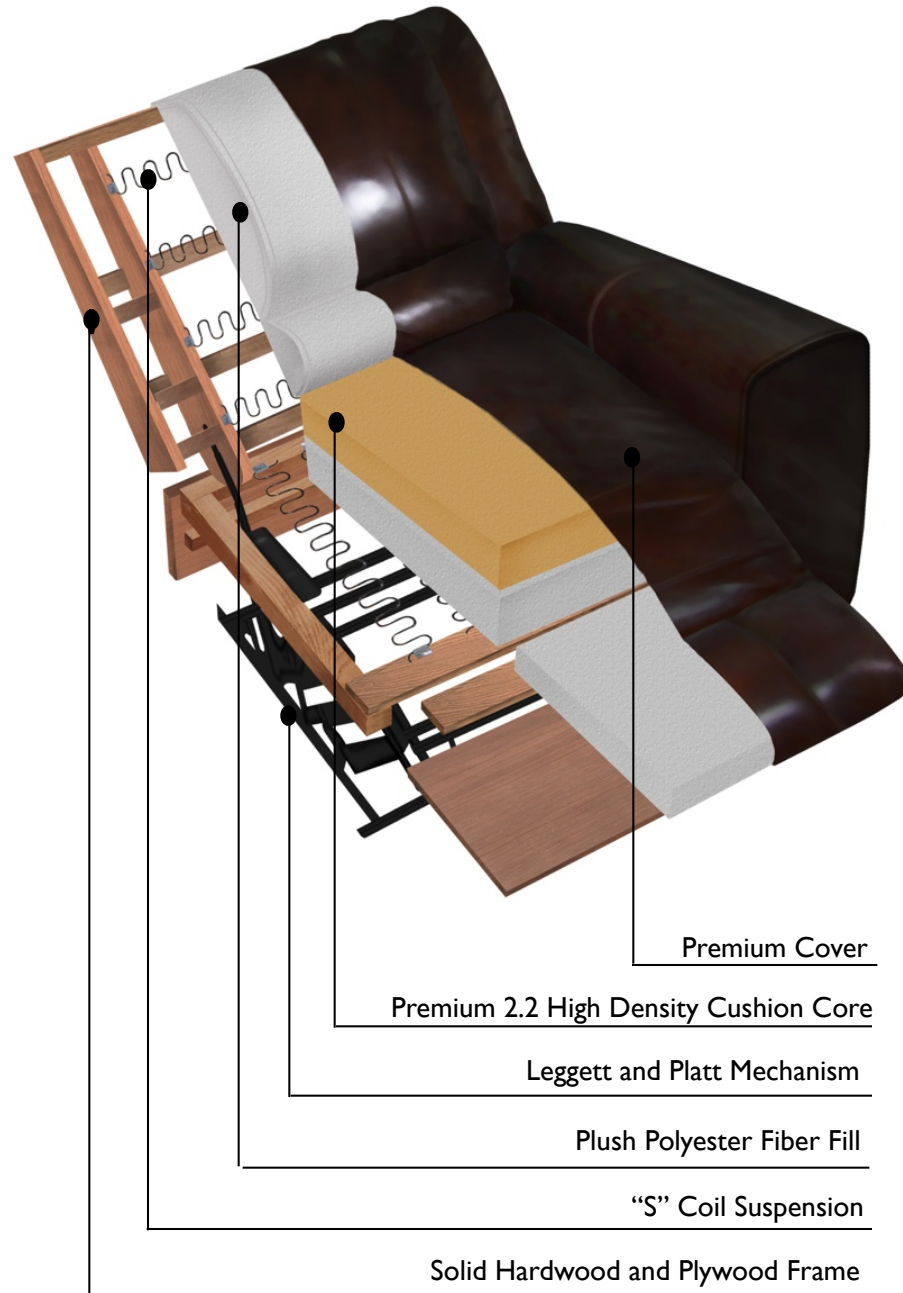
Era Nouveau is committed to producing quality driven product with integrity.

Our story is simple, we understand buying leather upholstered furniture is all about the senses, we engineer product to satisfy a consumers wants and needs. Providing soft leather, comfortable seating and premier styling, is our sole focus.

Era Nouveau hand selects only premium hides, partners with quality driven suppliers and manufacturers furniture providing the answers to the question...

Remember why you buy furniture.....

Quality Inside and Out



Our Frames



ERA NOUVEAU FRAME

Uni-body Construction: Independently structurally sound components are brought together when creating an Era Nouveau uni-body frame.

This same technology was used to engineer the Era Nouveau arm assembly.

Interlocking arm assembly: Seat deck extends into and interlocks with arm frame, creating a solid frame work joining the seat and arm.

European hardwood: Entire structural frame is made of solid kiln dried European hardwood.

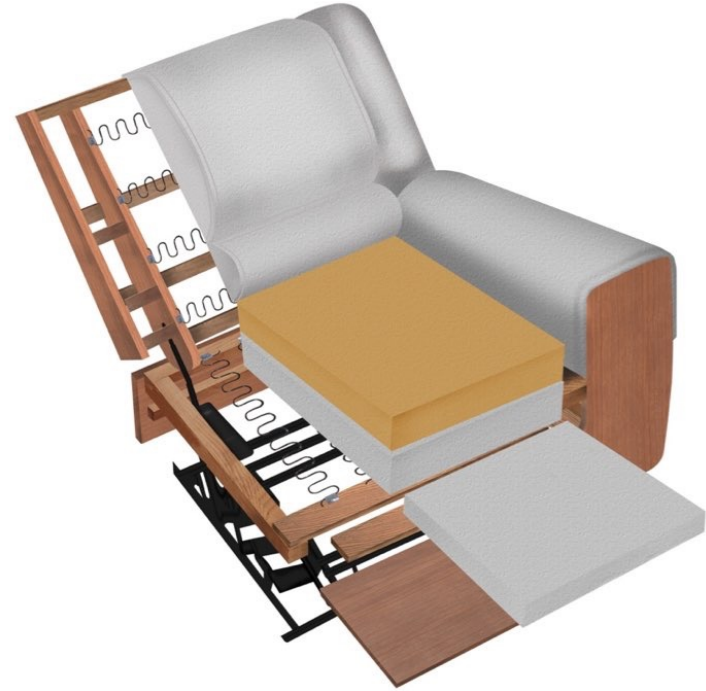
ERA NOUVEAU SUSPENSION SYSTEM

“S” coil also known as “No Sag Springs” are used to create a durable and comfortable seat and back suspension system. Individual coil springs are placed and centered every 4 inches then permanently attached to the seat and back decks. The coils for seating area run from front to back and from top to bottom for all seat backs. Seat deck coils are interlocked with a braided cord to equalize the distribution of weight across the seating surface, creating a consistent and balanced seat.

CAUTION: Do not jump onto the furniture, sit on arm or back, move the product by pushing or pulling it. These actions can cause damage not covered under warranty.

The correct way to move the product is by lifting it from the base with two people.

Our Foam and Fiber Fill



ERA NOUVEAU SEAT CUSHIONS

The key to Era Nouveau comfort is in our **PREMIUM 2.2 High Density Cushion Core**. The Era Nouveau seat cushion is ingeniously designed to contour to all body types. We call this **Plush Seating**. Plush Seating is the balance of **comfort** from the Era Nouveau cushion and **support** from the “S” coil springs.

ERA NOUVEAU BACK CUSHIONS and ARM PILLOWS

Back cushions and arm pillows are channeled or belled, two or three independent horizontal chambers. Each chamber has a specific amount (weight) of fill for proper support. This varies by model and desired comfort.

EXTRA LUXURY

Plush Polyester is an extremely soft and resilient material. We use Plush Polyester to provide extreme comfort at critical points, such as the arms and lumbar, areas that support the most sensitive parts of the body.

During the first three months of normal residential use it is normal for foam and fiber fill to soften and then permanently stabilize. This settling may create slight creasing or folding of the cover, which is a completely normal characteristic of the product.

Our Covers

Era Nouveau leather is comprised of hand selected premium hides, tanned and finished by some of the World's finest and skilled craftsmen. The Era Nouveau tanning and finishing process yields extremely soft, supple and smooth handed leather. We offer a broad color pallet and spectrum of finishes, ranging from refined luxurious single tones to multi-tone hand applied finishes with a slightly aged and weathered charm. Era Nouveau calls attention to the natural beauty and characteristics of leather; slight variances of color and grain, wrinkles, insect bites and closed scars. These "kisses of nature: enhance the overall appeal of truly premium leather.

Era Nouveau **DOES NOT USE ANY BONDED LEATHER!**

"Aficionado Collection"

- Hand Selected and Hand Finished Hides
- Soft, Supple and Smooth Feel
- Beauty of Natural Characteristics
"Kisses of Nature"
Slight Variances of color and grain
Wrinkles, insect bite, and closed scars
- Offers Light Lacquer Finish for Durability (selected leathers)
- Natural Oil and Wax Pull Up Leathers
- Hand Rubbed Wipe Off leathers

"Venezia Leather Collection"

- Hand Selected North American Hides
- Soft, Supple and Smooth Feel
- Light Lacquer Finish for Durability
- Beauty of Natural Characteristics
"Kisses of Nature"
Slight Variances of color and grain
Wrinkles, insect bite, and closed scars
- Multi-tone Hand Applied Finishes with several color options
- No Heavy Pigments or Paints

"Simplicity Leather Collection"

- Hand Selected North American Hides
- Soft, Supple, Full Grain Hand
- Slight Sheen Finish
- Single tone color pallet
- No Heavy Pigments or Paints

Natural Characteristics

Natural Characteristics found in premium leather are "Natures Beauty Marks" and should not be classified as defects. These markings demonstrate Era Nouveau leather is never over processed or weighed down with heavy pigments.



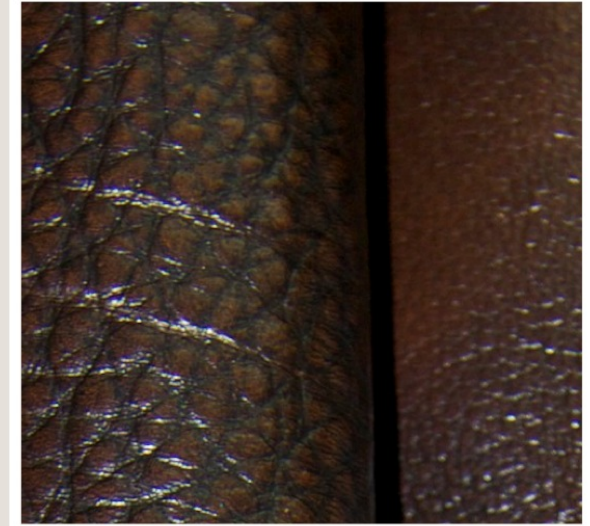
Insect Bites



Veining



Natural Healed Scars



Difference in Grain

Less than 5% of all hides globally meet Era Nouveau quality standards. Leather is a tangible product. We believe premium leather should engage ones senses. Leather should catch your attention with it's character and draw one in for a closer inspection. The true beauty of premium leather is the combination of look, feel and durability. The feel of premium leather is something that can't be duplicated. Era Nouveau takes great pride in offering leather with character and luxuriously soft supple feel.

Reclining Instructions

MECHANISMS

Era Nouveau uses Leggett and Platt mechanisms exclusively for the US market. Leggett and Platt is globally recognized as the premier supplier of high quality and durable motion mechanisms. Largest US based residential mechanism manufacture and supplier.

OPERATING MANUAL RECLINER

The majority of Era Nouveau product features the Leggett and Platt "Wall Saver" mechanism. The seat and back move forward during deployment, needing only three to four inches of clearance from the wall for full recline extension.

Deployment of the manual recliner is achieved by simply pulling the release handle. This activates the incline function for the backrest and allows the footrest to release and extend.



Gently pull to activate recliner

CAUTION: Applying excess force or pressure to manually deploy the mechanism can crack or break the release handle. When operating both powered and manual mechanisms, beware of entrapment, keep hands and fingers clear of the mechanism when operating. Ensure children and pets are not playing or laying in the way when the mechanism is operated. Ensure all cables are kept clear of the mechanism under the furniture.

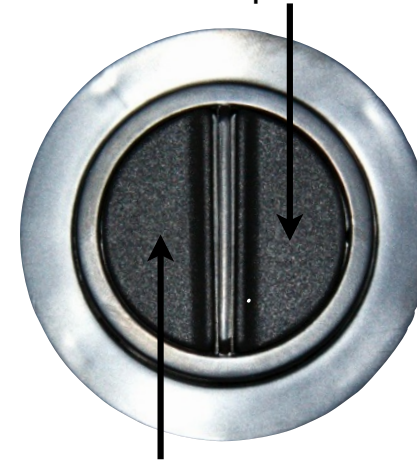
Power Reclining

POWERED MOTION

Okin is a Leggett and Platt endorsed supplier of German based precision motors and drive systems. ISO 9001:2008 certified corporation

Era Nouveau uses Okin power drive systems exclusively. The power mechanism will recline the backrest and raise the footrest with the press of a button. Press the forward button to open the unit and the rear button to close the unit. Power units offer maximum comfort selection via the multi positional functionality. The units can be stopped at any point between closed and fully extended, allowing almost limitless comfort options. The power drive system takes only 8 seconds to completely open or close.

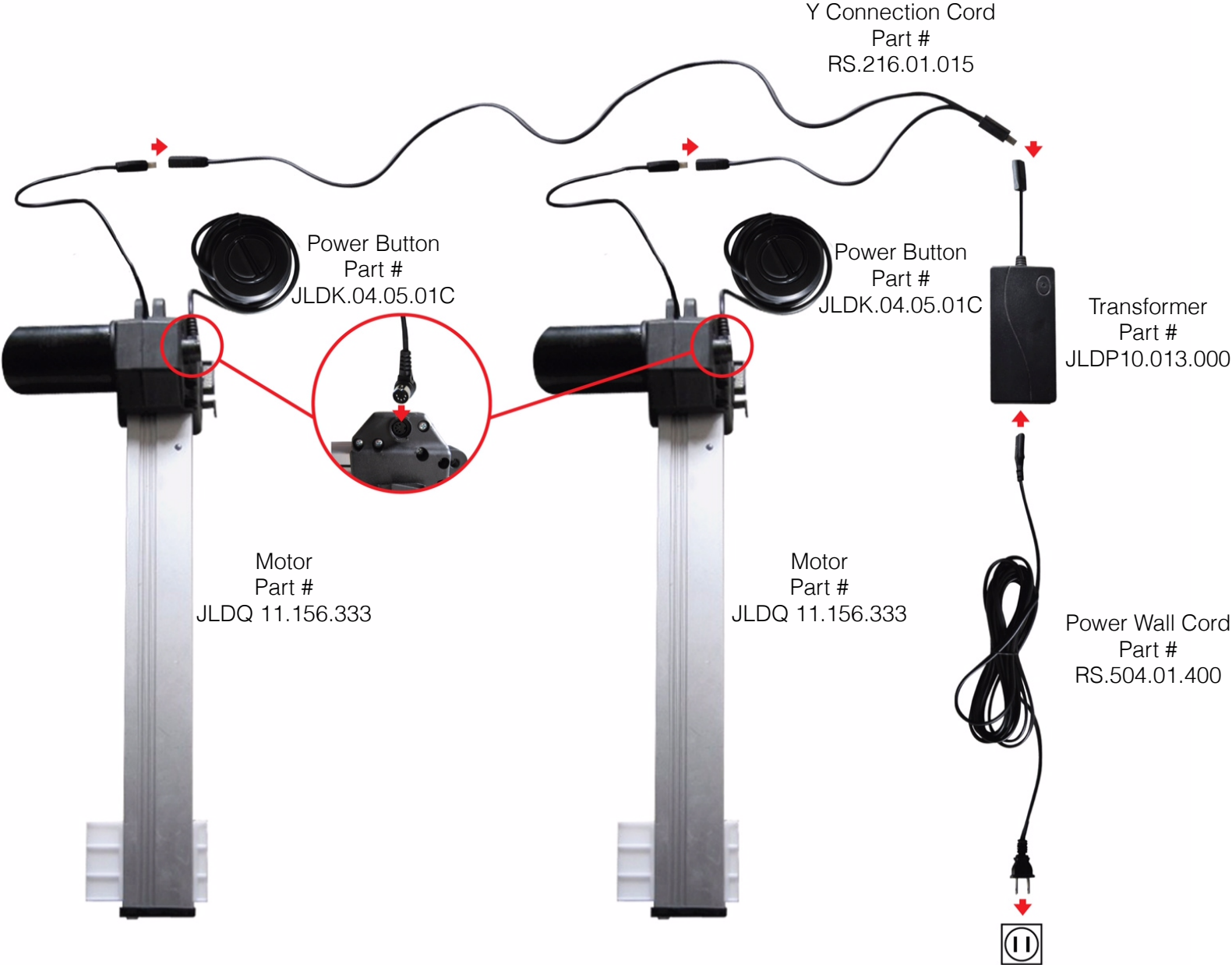
Press and hold to open recliner



Press and hold to close recliner

CAUTION: Powered motion furniture will operate smoothly and continuously, if allowed to open and close under it's own power. Applying force or pressure to manually assist the mechanism closed will result in misaligning or bending the foot rest extenders, causing mechanism failure. When operating both powered and manual mechanisms, beware of entrapment, keep hands and fingers clear of the mechanism when operating. Ensure children and pets are not playing or laying in the way when the mechanism is operated. Ensure all cables are kept clear of the mechanism under the furniture.

Wiring Diagram



Leather Care

Leather Care

With correct care, leather improves with age, providing many years of enjoyable use. Even the very best leather, will deteriorate if not maintained properly. To maintain the look and feel of your leather furniture, please take the following under consideration.

Climate is a determining factor when caring for leather.



Humid climates usually require cleaners to remove excess body oils and perspiration.



While drier climates may require moisturizing the leather more frequently.

Dust, dirt and other matter, like pet hair, can effect the surface finish.



If not regularly removed, there is risk of surface abrasion.

Direct sunlight can fade and dry out leather, especially leather finished with oils or waxes.



It is recommended to avoid direct sunlight for all leather.

Direct air vents both hot and cold can dry out leather, resulting in a rough finish and can potentially cause cracking or peeling. Exposure to direct or indirect heat from fireplace, floor heater, stoves can potentially cause cracking or peeling



Maintenance

Mechanism Care

Era Nouveau mechanisms are engineered and designed under strict specifications for quality and function. With all precision moving parts, extra care should always be taken when operating. The mechanisms are aligned to allow the foot rest extender to pocket neatly under the mechanism. Powered motion furniture will operate smoothly and continuously, if allowed to open and close under it's own power.

Applying force or pressure to manually assist the mechanism closed will result in misaligning or bending the foot rest extenders, causing mechanism failure.

Frame Care

Era Nouveau frames are build structurally sound and designed for normal daily residential use. The following actions should be avoided. They can cause undue frame stress and mechanism failure; jumping on the furniture, sitting on the arm or back, moving the furniture by pushing or pulling it. If the furniture needs to me moved, avoid lifting from the armrest and arm pillows, the correct way to move the furniture is by lifting from the base or underside of the arms.

Cushion Maintenance

If one particular seat or back becomes "worn in" or the seat firmness changes, these are normal occurrences for all upholstered furniture. In order to ensure the cushions return to their intended look, you can simply model or smooth the cushions by hand.

Frequently Asked Questions

Question	Answer
<p>Will leather wear as well as fabric?</p>	<p>Leather is 4 times as durable as fabric</p>
<p>What is the best material for a scratching pet, can you re-assure me that leather is suitable for my lifestyle?</p>	<p>Leather is the strongest upholstery material known to man. If you're worried about pets damaging leather, imagine what they will do against less durable fabric. Nothing is immune to damage, but leather gives you a more durable solution</p>
<p>Won't leather peel or crack over time?</p>	<p>Modern leather should not peel or crack with proper care. To protect from damage, leather furniture should not be exposed to direct sunlight or heat sources.</p>
<p>Why does leather have small lines and blemishes on the surface?</p>	<p>Scars, insect bites, wrinkles, stretch marks and veining are all natural markings of genuine leather. Protected leather will have fewer marks, semi and full aniline leather will show more of the natural markings. Markings are a sign of authenticity and a sign of high quality leather</p>
<p>Isn't leather hot in the summer and cold in the winter?</p>	<p>Leather conforms to its environment, that includes your own body temperature. In your home where the temperature is regulated, leather will maintain a consistent temperature that will feel good to your skin.</p>
<p>Why can the price of leather sofas vary so much?</p>	<p>Leather accounts for 60% of the cost of the sofa. Factors that can affect pricing can include dimensions of the item, style, grade of leather, and stitching detail. BONDED LEATHER, remember it's not LEATHER!!!!</p>
<p>What is the difference in grades, why the price difference?</p>	<p>Hides are sorted like diamonds, those with few imperfections to those with more. The lower quality the hide, the greater the processing that must take place to correct the imperfections. The less processing the more rare the hide and the greater the price will be.</p>

Warranty

ERA NOUVEAU USA, LLC

LIMITED WARRANTY TERMS AND CONDITIONS

This limited warranty applies to all furniture sold to authorized retailers and distributors by Era Nouveau USA, LLC.

Coverage

For cushions, stitching, fabric, vinyl, and leather, the warranty period is for one year, wood frame, the warranty period is for five years from the date of delivery to the authorized retailer or distributor. The warranty covers defects in material or workmanship as defined below:

- Frames: structurally or mechanically unsound, or substantial disfigurement in appearance. Does not include minor creaking or other sounds, or minor nicks or scratches that do not affect structural or mechanical integrity.
- Cushions: extraordinary loss of foam resiliency under normal use. Does not include normal softening and flattening that occurs in all foam products.
- Stitching: extraordinary slippage under normal use.
- Fabric and Vinyl: extraordinary wear under normal use. Does not include cover shrinkage, piling, or fading due to improper cleaning.
- Leather: tearing, peeling, cracking under normal use. Does not include normal wrinkles from stretching; natural markings such as scars, brands, grain variation, wrinkles, or color variations; damage due to excessive heat, cold or exposure.

For motion upholstery, the warranty period on manual or powered components is for three years from the date of delivery to the authorized retailer or distributor. The warranty covers defects in material or workmanship, defined as operational failure of motors, mechanism(s), screw drive system, transformers, electrical cords electrical connectors, and actuators under normal use.

Requirements

Warranty claims must be submitted by the authorized retailer or distributor that purchased the product from Era Nouveau USA. Warranty claims must be accompanied by both the original sales receipt and delivery ticket, and must include a detailed written description of the alleged defect. Warranty claims that do not meet these requirements will not be considered by Era Nouveau USA.

Limited Remedies

Era Nouveau USA will evaluate all warranty claims and determine the validity of such claims in its sole discretion.

If Era Nouveau USA determines that a claim regarding frames, cushions, stitching, fabric, vinyl, or leather is valid, Era Nouveau USA will repair the defect, or replace the defective part, or replace the entire product, at the sole discretion of Era Nouveau USA.

If Era Nouveau USA determines that a claim regarding powered components of motion upholstery is valid, then the following applies:

- Within one year from the date of delivery to the authorized retailer or distributor: Era Nouveau USA will repair the defect, or replace the defective part, or replace the entire product, at the sole discretion of and cost to Era Nouveau USA.
- Between one and three years from the date of delivery to the authorized retailer or distributor: Era Nouveau USA will provide an operating replacement of the defective part. Era Nouveau USA will not cover any replacement, repair, or installation costs.

The limited remedies specified above are the only remedies for warranty claims. In no event will Era Nouveau USA cover the costs of inspections, or shipping or handling charges, even if Era Nouveau USA determines that a warranty claim is valid.

Exclusions

Any of the following conditions voids the limited warranty: Era Nouveau reserves the right to void the warranty on the leather if a cleaning or conditioning product has been used, modifications to the product by any dealer, consumer, or other third party; product sold as a floor sample or otherwise designated "AS IS" at time of purchase by the consumer; non-residential use; industrial, commercial, institutional, or rental use; improper maintenance or cleaning; improper, abnormal, abusive, or extraordinary use; damage caused by any dealer, consumer, or other third party.

Legal

EXCEPT FOR THE EXPRESS WRITTEN WARRANTY PROVIDED ABOVE, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, ERA NOUVEAU USA HEREBY DISCLAIMS ALL OTHER WARRANTIES AND CONDITIONS WITH RESPECT TO THE PRODUCTS, EITHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY, OF SATISFACTORY QUALITY, AND OF FITNESS FOR A PARTICULAR PURPOSE. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR LIMITATIONS ON APPLICABLE STATUTORY RIGHTS OF A CONSUMER, SO THE ABOVE EXCLUSION AND LIMITATIONS MAY NOT APPLY TO YOU.